

CORPORATE CAPABILITIES STATEMENT



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About Real-Time Technology Group

Expert Managed Solutions

Real-Time Technology Group (RTTG) has specialized in developing and hosting of web-based critical information management systems since 1999. We are profitable, employee-owned, and debt-free. We do not outsource <u>any</u> work to third-parties. We are a passionate American company focused on physical security programs that serve the needs of airports and transportation facilities, critical infrastructure, public landmarks and city centers, healthcare and pharmaceutical facilities, educational and correctional facilities, and others.

- Identity Management Platform
- Critical Infrastructure Protection
- First Responders Certification & Records Management
- Corporate Safety & Security Compliance
- Real-Time Personal Identity Verification Solution
- Custom-Designed & Built Managed Applications

Real-Time Verification™ Features

Real-Time Verification (RTV) is an award-winning, feature-rich, fully customizable platform that enables agencies and businesses to create and manage critical identity, professional training, and credential information for improved safety and security at sensitive facilities. Public transportation agencies, labor groups, large utilities and contractors, and Public Safety responders rely on its secure and highly-available technology infrastructure, trusted processing engine, and simple Web access for real-time:

- Secure, Identity Information Submission Portal
- Personal Identity Verification
- Biometric Acquisition and Authentication
- Identity Document Authentication
- Integrated Criminal Background Screening and Watch List Monitoring
- Professional Training Record and Certification Management
- Credential Issuance and Authentication of Access Rights at Secure Locations
- Incident Reporting and Case Management
- Mobile Authentication Tools

RTV technology provides a powerful engine that brings together public agencies and private enterprises that must partner to secure and ensure the continuity of critical infrastructures and sensitive facilities. It emulates established workflow logic and processes, and initiates unique meaningful communications among disconnected organizations, their employees, business partners, and service providers.



We are highly respected for the development, implementation, and managed support of these advanced web-based technologies that set new industry standards for fully integrated identity verification, background screening, and credentialing for enhanced physical access control.

Multi-Disciplined Expertise That You Can Trust

We maintain a deeply experienced staff that includes subject matter experts with individual specialties in logical security, network engineering, database design, programming and administration, application architecture, and web development. Our technologists average 18+ years in their respective expertise, and our leadership team joined the company more than 10 years ago.

All RTTG employees are background screened in accordance with 49 CFR 1542.209(d) and 49 CFR 1572.103 and Port Authority of New York and New Jersey contract requirements.

Highly Secure and Reliable Technology Infrastructure

Our network and server infrastructure is housed in a secure, protected, environmentally-controlled, and audited SSAE 16 SOC 1 Type II facility in eastern PA, a short distance from our corporate headquarters in west-central NJ. Operated by Windstream, the data center features: guarded access control; "blipless" power supply backed up by UPS and generator power; redundant climate control; non-toxic and waterless fire suppression; and, multiple fiber connections to major switching centers in PA, NY, and NJ.

- Thoroughly audited to strict government and financial services standards
- Fully-redundant network and security appliances
- State-of-the-art server virtualization and SAN storage arrays

Vigilant support of our security and continuity of service responsibilities are paramount at all times.

Unique, Proven-Effective Identity Management Solutions

Secure Worker Access Consortium (SWAC)

Secure Worker Access Consortium utilizes RTV to meet the demands of New York and New Jersey Transportation Authorities, providing real-time verification of workers' identities and threat-free backgrounds in accordance with U.S. Department of Homeland Security's guidelines before allowing access sensitive facilities and infrastructure. RTV facilitates security operations at the World Trade Center complex, and the region's bridges, tunnels, airports, rail and bus terminals, in support of:

- Port Authority of New York and New Jersey
- New Jersey Turnpike Authority
- New York State Thruway Authority
- New York State Bridge Authority
- Army Corp of Engineers
- Metropolitan Transit Authority
- New Jersey Transit

Ref: RTTG Capability Statement R5



Emergency Personnel Information Center (EPIC)

Emergency Personnel Information Center is a trusted First Responder Community that enables independent departments to easily organize and track members' identity and training records certifications, delivering interoperability among local, state and federal agencies in accordance with HSPD-6. When natural or man-made disasters occur, properly trained and qualified first responders must be deployed as efficiently as possible. EPIC enables Public Safety and Emergency Management Officials to securely cross-authenticate mutual-aid responders before granting access to critical incident scenes. EPIC securely delivers real-time:

- Professional Training Record Management for First Responders
- Credential Issuance and Validation
- Instant Selection of First Responders with Specialized Training
- Authentication of Mutual-Aid Responders
- Need-to-Know Information Sharing Among Disconnected Authorities

Workplace Identification for Secured Enterprises (WISE)

Workplace Identification for Secured Enterprises provides a robust, trusted personnel assurance system that helps assure compliance with regulatory and customer requirements. WISE utilizes RTV technology to deliver a web-based managed service that securely collects, processes, and manages critical identity and certification data. This unique technology platform enables private sector organizations to easily manage and conduct:

- Identity and Background Screening
- Ongoing Watch List Monitoring
- Personnel Identity Records Management
- Biometrics Acquisition and Validation
- Credential Issuance and Mobile Authentication
- Detailed Incident Reporting for Investigative or Disciplinary Cases

Custom Security Application Development

Real-Time Technology Group has the technical expertise and high-availability, high-security infrastructure necessary to develop specialized security solutions that can power a wide range of vital security functions. We provide everything needed to develop, host, and administer security solutions that empower organizations to identify, manage, and mitigate security threats. These applications include, but are in no way limited to:

- Evaluating the risk of individuals and materials based on collected and analyzed information.
- Integrating identity verification, professional certifications, threat status, credentials and biometric information into physical access control and situational awareness systems.
- Helping local and remote security staff assemble, analyze, and selectively distribute large amounts of data for enhanced operational efficiency and effectiveness.



- Covertly tracking asset movement for management, protection and recovery.
- Instantly delivering critical information to staff for better crisis management.
- Enrolling and Authenticate Any International and Government Issued ID Document.

Trusted, Secure, Reliable Managed Services

RTTG remains committed and passionate in meeting and exceeding initiatives that support Homeland Security initiatives in helping drive the achievement of operational objectives.

Real-Time Technology Group (RTTG) delivers applications and solutions for real-time critical information management, safety and security enhancement, and business process control. Begun in 1999, we develop, implement, host and maintain advanced Web-based technologies that set new standards for efficiency, effectiveness, speed, accuracy, and overall operational excellence.

We help our customers envision, develop and manage innovative solutions to their most complex operational requirements and performance standards.

- DUNS 030074171
- Small Business
- NAICS -518210, 511210, 541511, 541512, 541513, 541519, 541611, 541690, 541712, 561499, 561621, 812990, 923130
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Contact Information

Ms. Kimberly Mazzarino Director, Client Relations Real-Time Technology Group 23 Royal Road, Suite 204 Flemington, NJ 08822

kmazzarino@realtimetg.com 908-782-6010 x113